

Find-it-Fast Directory of League Services

COMMUNICATIONS/PUBLIC RELATIONS: Information is essential to successful operations and the League is committed to providing Louisiana credit unions with information that is both timely and useful. The Communications Department strives to develop positive media coverage for the credit union movement, and addresses issues that affect credit unions. League publications include: eNews (a weekly electronic newsletter), Fleur de Lis, Press Releases, Info Releases, Annual Planning Calendar, Disaster Preparedness materials, Common Shares, and Annual Report. If you have news items that you would like to submit for publication, contact Lacey Hyer, Public Relations Specialist, at lhyer@lcul.com or (800) 452-7221, ext. 3100.

COMPLIANCE: Laws and regulations that affect credit unions are constantly changing. The League provides information on a variety of compliance, regulatory, technical, and operational issues and provides regular updates through our weekly compliance newsletter, *InfoSight*. The League can also answer specific questions you may have. Contact Jennifer Green, AVP, at jgreen@lcul.com or (800) 452-7221, ext. 3024. You may also contact Courtney Miceli, AVP, at cmiceli@lcul.com or (800) 452-7221, ext. 3004.

CULAC: One of the most important ways that LCUL helps to protect the credit union movement is by supporting the Credit Unions Legislative Actions Council (CULAC). Through your activities with CULAC, we are able to contribute to the campaigns of credit union friendly elected officials and share our issues with officials that may not be familiar with credit unions. For more information, contact Jody Brooks, Support Specialist, at jbrooks@lcul.com or (800) 452-7221, ext. 3010.

EDUCATION & TRAINING: Your credit union's goal is to be the best member-focused financial institution of choice. Designed to complement that goal, the League's education and training programs offer a full range of development programs for Louisiana credit unions through a variety of conferences, seminars, workshops, and other learning solutions. For more information, please contact Jill Kitchens, Director of Education, at jkitchens@lcul.com or (800) 452-7221, ext. 3021.

EFT/CARD SOLUTIONS: The League offers member credit unions many options to deliver electronic solutions through a variety of EFT products. Our relationship with FIS, the ICUL Program, and others allow member credit unions to incorporate the latest technology at cost saving group discounts. For more information on EFT solutions, please contact Sharlene Begnaud, Senior Vice President, at sbegnaud@lcul.com or (800) 452-7221, ext. 3005.

GOVERNMENTAL AFFAIRS: The Governmental Affairs department guards credit union rights at the state and national levels. As financial laws and regulations are changed or challenged, the League is there, protecting the interests of credit unions and fighting for or against issues that members say are important to the vitality of the industry. For more information, contact Connie Major, Executive Vice-President, at cmajor@lcul.com or (800) 452-7221, ext. 3051.

MEMBER SERVICES: To help credit unions lead and manage in an ever-changing environment, the League's Member Services VP is as a day-to-day link between the League and member credit unions. Programs that they can help you with include Strategic Planning Sessions, Customized Surveys, Volunteer Training, and much more.

SHARED BRANCHING: Credit Union Outlets are conveniently located facilities that allow participating credit unions' members to access their accounts across the nation. For a complete listing of locations and hours of operation, please visit us at www.creditunion.net. For more information, please contact Sharlene Begnaud, Senior Vice President, at sbegnaud@lcul.com or (800) 452-7221, ext. 3005.

VENDOR RELATIONSHIPS: The League has relationships with a wide array of vendors offering products and services to enhance your credit union operations. Some of the areas we can recommend and assist with include Insurance Products, E-commerce Solutions, Financial Services, and Human Resources Solutions. For more information, contact Vince Liberto, Senior Vice President, at vliberto@lcul.com or (800) 452-7221, ext. 3008.

Find-it-Fast Directory of League Staff

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Louisiana
Credit Union League

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